



Freephone **116006**

Dear friends of the Crime Victims Helpline,

As we navigate this difficult time, we want to reassure you that the Crime Victims Helpline is still fully functioning and will continue to support victims of crime, their family and friends, and the community. While these times are trying, it is important to us that people can continue to receive emotional support; information about the criminal justice system, and referrals to other support services.

The Helpline is operating its regular hours for phone calls, emails, and texts:

Monday, Wednesday, and Friday 10:00 am – 5:00 pm

Tuesday and Thursday 10:00 am – 6:30 pm

Saturday and Holidays 2:00 – 4:00 pm

Please continue to reach out for support.

Kindest regards,  
The Helpline Team

Freephone 116 006  
[info@crimevictimshelpline.ie](mailto:info@crimevictimshelpline.ie)  
Text 085 133 7711